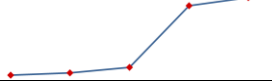
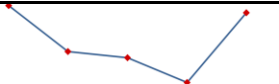
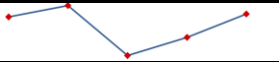
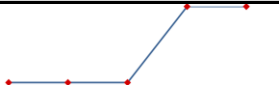
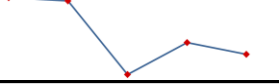
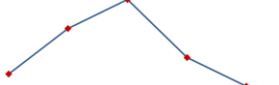


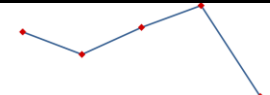
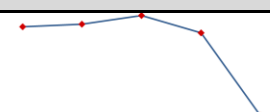
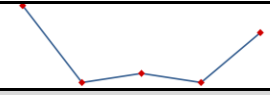
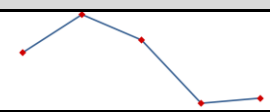
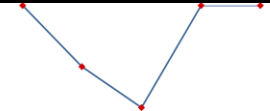
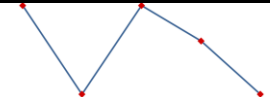
Economic Development

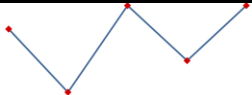
Measure ID	Measure name	Type	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Target	Average	Aim	Trend
ED-01	Business grant funding - £s paid	£	£0.00	£2,599.39	£8,804.00	£79,349.00	£88,849.00			↕	
The business grant funding performance measures track grants funded by the UK Shared Prosperity Fund from 1 April 2025 to 30 September 2026, with figures reported cumulatively. One grant funding was award in Q1 through the innovation lighthouse programme to a waste management business											
ED-02	Business grant funding- % spent	%	0.0%	2%	7.4%	66%	74.5%			↕	
The business grant funding performance measures track grants funded by the UK Shared Prosperity Fund from 1 April 2025 to 30 September 2026, with figures reported cumulatively. One grant funding awarded with one further grant approved in Q1. It is unlikely that all participates will seek grant funding through the innovation lighthouse programme, so it is anticipated that the current budget will not be fully defrayed											
ED-03	Community Investment Fund - Money Spent	£	N/A	N/A	N/A	N/A	£0.00			↕	
No grants have been approved to date. Decisions regarding applications submitted in Round 1 of the funding will be made at the beginning of Q2 (2026/27) with first grant payments expected to take place in Q3.											
ED-04	Community Investment Fund - % Spent	%	N/A	N/A	N/A	N/A	0.00%			↕	
No grants have been approved to date. Decisions regarding applications submitted in Round 1 of the funding will be made at the beginning of Q2 (2026/27).											
ED-05	Community Investment Fund - Committed	£	N/A	N/A	N/A	N/A	£0.00			↕	
Round 1 of the fund was held in Q1. 71 applications were received of which 66 met eligibility criteria. The applications have been assessed and the grant panel will meet at the beginning of Q2 to decide the outcome of the applications.											

Environment

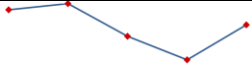
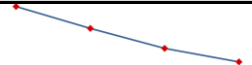
Measure ID	Measure name	Type	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Target	Average	Aim	Trend
EN-01	% household waste recycled or composted	%	53.36%	44.79%	43.61%	39%	52.03%		44%	↻	
Significant increase in residual waste tonnage reported during Quarter 1; data is being reviewed with Worcestershire County Council to understand the variance from expected seasonal trends.											
EN-02	No. of fly tips	#	635	668	524	577	644		600	↻	
Fly tipping incidents remain high with several incidents being significant in volume, with the EA being informed. WRS are making progress in investigating one of the largest sites. In conjunction with Environmental Services, WRS is developing a Strategy to tackle Fly tipping which will set out the overarching principles of how fly-tipping will be addressed. The trend line follows the pattern observed since WRS took over enforcement elements of the service with an increase in reported breaches for Q1 each year. The average is given for comparative purposes only and is not a target figure.											
EN-03	Average time taken to remove fly-tipping reported	# days	3	3	3	4	4	5		↻	
EN-04	No. of active environmental enforcement cases	#	126	124	80	99	92		107		
The figure represents the number of fly tipping, littering and dog fouling cases currently open. It also includes untidy land cases falling under the remit of ASB legislation where waste is a concern. Numbers are driven by the complexity of open cases, weight of evidence which allows progression to extended enforcement processes (such as FPN and prosecution) and proportion of incidents where evidence has been obtained.											
EN-05	No. of environmental enforcement fixed penalty notices	#	4	15	22	8	1		12		
Fewer Fixed Penalty Notices (FPNs) were issued this quarter due to a drop in incidents where evidence was obtained in the preceding quarter and also, because for some incidents where FPNs could be issued, the cases are instead proceeding to potential prosecution. The average is given for comparative purposes only and is not a target figure as FPNs should only be served where appropriate.											
EN-06	No. of households supported by energy advice service (AoE)	#	377	382	213	175	66		287		
Q1 is a third lower in comparsion with previous quaters and equivalent period last year, this reduction is largely contributed to season demand with the service still being actively promoted and demand monitored											

Housing

Measure ID	Measure name	Type	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Target	Average	Aim	Trend
HS-01	% of major planning applications determined within 13 weeks (or agreed extension)	%	92.8%	86.6%	94%	100%	75%	60%		⬆️	
This is a measure of the 'speed' of decision making. Performance for the previous quarter was 100%, so current performance appears to suggest a drop. However, in the previous quarter just one application was determined. This quarter 4 decisions were made, 3 of which were in time, hence 75% of decisions in time and well above the 60% required by government. Officers continue to work positively with applicants to secure extensions of time where possible, as set out on the Council website.											
HS-02	% of minor planning applications determined within 8 weeks (or agreed extension)	%	87.7%	88%	89%	87%	77.4%	70%		⬆️	
This measure shows the 'speed' of decision making for minor applications. Performance was higher in the previous quarter (87%) however less applications were determined in that quarter (107 vis 124 in this quarter). Determining 77.4% of these 124 in time remains above the government's target. Officers continue to work positively with applicants to secure extensions of time where possible, as set out on the Council website.											
HS-03	No. of planning enforcement actions taken- cases opened	#	41	24	26	24	35		29		
This measure records the actual number of planning enforcement cases opened during the reporting period. The trend follows the pattern observed since WRS assumed responsibility for the service, with reported breaches typically increasing during Q1 each year. Cases may be opened in response to alleged breaches of planning control, untidy land complaints, or matters falling within the scope of related planning enforcement legislation. The average figure is provided for comparative purposes only and does not represent a target.											
HS-04	No. of planning enforcement actions taken- cases closed	#	48	63	53	28	30		48		
The measure is the actual number of cases closed. An investigation can be concluded and the case closed for a variety of reasons, including closed due to reaching immunity, informal resolution, service of notice, direct action or prosecution. It also includes untidy land cases falling under the Town and Country Planning Act and ASB legislation remits. The average is given for comparative purposes only and is not a target figure.											
HS-05	% of Building Control applications determined within 5 weeks (or 8 weeks on agreement)	%	100%	97%	95%	100%	100%	85%		⬆️	
All building regulation applications decided in this Q have been done so within statutory timescales. Statutory reports to the Building Safety Regulator provided.											
HS-06	No. of households threatened with homelessness - preventions	#	12	7	12	10	7		10	⬆️	

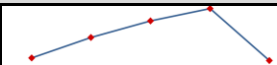
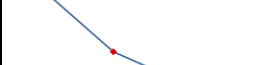
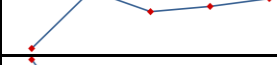
HS-07	No. of households in temporary accommodation - snapshot	#	34	26	37	30	37		32		
Although above the average in Q1 from the previous year, numbers remain relatively consistent and this is due to the lack of affordable housing coming forward to meet needs											
HS-08	Cost of B & B placements	£	£31,132.64	£46,503.28	£21,307.00	£44,073.00	£34,511.98				

Community Safety

Measure ID	Measure name	Type	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Target	Average	Aim	Trend
CS-01	No. of crimes recorded (excluding ASB)	#	1396	1418	1304	1222	1344		1335		
This measure usually has an approximate 6 week lag before going live publicly via the police.gov website (updated 13/08), however the NWCSP receives a quarterly report for the district.											
CS-02	ASB reports	#	301	267	236	215	No Data		255		
ASB data hasn't been updated publicly since March 2026 on police.uk website, however NWCSP quarterly ASB data report provides an overview of ASB across the district.											

****there is a lag with this data as it is obtained using verified figures from Police.uk***

Organisational Priorities

Measure ID	Measure name	Type	Q1 25/26	Q2 25/26	Q3 25/26	Q4 25/26	Q1 26/27	Target	Average	Aim	Trend
OR-01	Council Tax Collection Rate	%	28.8%	56.6%	85%	98%	28.55%	28.95%		⬆️	
Performance shows a small variance against target and Q1 2025/26. Further review will take place in Q2.											
OR-02	Business Rates Collection Rate	%	28.3%	56.8%	80%	97%	24.51%	25.86%		⬆️	
Performance shows a significant variance against target and Q1 2025/26. Further review will take place ahead of Q2.											
OR-03	Housing Benefit: Speed of processing new claims	# days	20	12	11	18	22	20		⬇️	
Complexities of new claims received has caused a slight increase in Q1											
OR-04	Housing Benefit: Speed of processing change of circumstances	# days	10	8	11	6	11	8		⬇️	
Civica Open Revenues system fault has increased the time of processing. A fix is due imminently with a reduction previous levels in Q2 onwards											
OR-05	Housing Benefit: Local Authority error rate	%	0.48%	0.16%	0%	0%	0.03%	0.48%		⬇️	
OR-06	No. of complaints received	#	11	33	25	27	30		24		
OR-07	Average working days to respond to complaints	# days	18	5	6	4	6	10		⬇️	
OR-08	% complaints answered within 10 days	%	75%	96.8%	84%	92%	92%	95%		⬆️	
Most complaints responded within timescales with just 2 out of 30 complaints taking longer than the standard 10 days reply time											
OR-09	Staff turnover rates	%	10.2%	9.2%	12.4%	8%	7%		14.5%	⬇️	
OR-10	Sickness absence - short & long term	# days per FTE	2.88	3.19	3	2	2.99		9.4	⬇️	